

Kentucky Emergency Management  
Attn: Director Jeremy Slinker  
100 Minuteman Parkway  
Frankfort, KY 40601

January 17, 2023

To Whom it May Concern,

I am writing to recommend ER Assist. I worked with them as the Fire Chief of Fairdealing-Olive Fire District in Marshall County, Kentucky after the December 2021 tornado came through Western Kentucky.

The news leads us to believe that FEMA will do everything to help us recover from a disaster, but those of us in Emergency Response know that's disaster response is handled locally by folks like us. Our men and women are out there sifting through the rubble that is left after an EF-4 tornado barrels through Kentucky, leaving a wake of destruction. A lot of people lost everything they had that night, including their loved ones and our dedicated volunteer firefighters left their own families in the hours, days and weeks that followed to help their community. When FEMA did not want to reimburse us for the expenses we incurred during our response, ER Assist was our advocate. In the end ER Assist was able to recoup our expenses and make us whole again. Without their perseverance we, and the other volunteer firefighters in Marshall County, may not have been made whole. ER Assist was there at each step of the way.

I highly recommend ER Assist to help in Kentucky with FEMA's Public Assistance program. They will maximize reimbursement after a disaster and be the advocate that fire districts in Kentucky need in the future.

The team at ER Assist was professional and detail oriented, and I wouldn't hesitate to hire them again.

Should you have any further questions, feel free to reach me at 270-832-0147.

Thank you,

A handwritten signature in black ink, appearing to read 'SC', written over a light blue horizontal line.

Shane Cornwell, FPE, CFPS  
Former Fire Chief  
Fairdealing-Olive Fire District